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Docket No.: 116692003900  
(PATENT)

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Patent Application of:  
Shunichi TOYOSHIMA et al.

Application No.: 10/613,216

Confirmation No.: 7066

Filed: July 7, 2003

Art Unit: 2643

For: CUSTOMER RESPONDING SYSTEM,  
COMPUTER TERMINAL, CUSTOMER  
RESPONDING METHOD AND RECORDING  
MEDIUM

Examiner: D. M. Nguyen

**AMENDMENT UNDER 37 CFR 1.116**

MS AF  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

**INTRODUCTORY COMMENTS**

This is in response to the final Office Action dated February 8, 2006 (Paper No. 20060204). Reconsideration and allowance of the pending claims, as amended, in light of the remarks presented herein are respectfully requested.

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this paper.

**Remarks/Arguments** begin on page 9 of this paper.